

BETTER SERVICE AT LOWER RATES IN 2012

2012 brings lower prices, expanded payment options & more convenient services



Customers First

We've been listening to you. The PMUA has been gearing up for the New Year with renewed focus on constructive operational changes that will afford you - our customer - the best possible services, prices, and overall experience that we can extend. With a concentration on meeting and exceeding customer needs and satisfaction, our "Customer First" motto was born, carrying on its wings an offering of new and improved customer and community-centric services. Our recent transition, changes and new developments have been challenging however, no great victory comes easy, and we're excited to share the fruits yielded from our collective efforts.

Lowered Service Rates

We have been working vigorously on devising new strategies to contain costs and generate more revenue, and we at the PMUA are extremely proud to report that our effort to stabilize rates has been successful. Through restructuring operations not only are we able to maintain solid

waste rates for 2012, but there will also be a 2.6% reduction in our sanitary sewer service rates which our customers will see in their bill, effective January 1, 2012.

Cheaper Roll-Off Prices

The PMUA now offers an exceptionally low Roll-Off Container fee structure vs. our competitors. By changing and decreasing our fees we hope to generate more revenue from our Roll-Off Container Services Unit. We have reduced our price to \$150.00 for a Drop & Pull fee and decreased our cost per ton rate to \$110.00 for the material inside the container. Additionally, we now offer a Ten-Day Container Option at no additional charge, and a container fee of \$10.00 per day if the ten-day limit is exceeded. By making roll-off container services more affordable, we hope that our residential and commercial customers take advantage of these new lower rates.

Better Payment Options

Early in 2012, the Authority will offer credit and debit card payment options at our PERC Transfer Station at

95 Rock Avenue. By allowing different payment methods, we hope to make it easier for our customers by providing more flexibility in payment choices.

Easy Senior and Disability Discount Program

PMUA has improved and streamlined the application process! It is no longer necessary to fill out an application to apply for PMUA's Senior Citizen or Disability service discount. Eligibility will be based on the City of Plainfield's requirements to receive a senior and disability tax break. Residents meeting these criteria will automatically be enrolled in the PMUA discount program. Residents who are enrolled will receive a letter from the Authority early in 2012 confirming qualification for our program.

More Recycling, More Often

We're doing away with the "no 5th Wednesday Recycle Collection". Going into 2012, we'll be collecting all your recyclables EVERY Wednesday to alleviate the build-up of recyclable materials in your cans. (see changes in 2012 collection calendar).

Message From The Director



PMUA Executive Director Duane D. Young

Citizens of Plainfield, as we approach the end of another year I would be remiss not to mention what great accomplishments our hard work is manifesting for the PMUA, but more importantly for the community. We're in a "Customer First" state of mind here at the Authority, and this last quarter brings great news for our customers, who as of the New Year will see a reduction in their quarterly PMUA waste management

bills. Effective January 1, 2012 a 2.6% reduction will be reflected in your sewer bill, along with no increase to solid waste rates. We also plan to continue discussions with the Plainfield Area Regional Sewerage Authority (PARSA) to determine whether certain services that they provide can benefit the Authority and provide further cost efficiencies to the Authority.

It doesn't stop there. Next up we're rolling out better savings and improved service offerings via our new Roll-off container prices which we're significantly reducing by more than \$200. To compliment this, we're taking convenience a step further by accepting payments via Visa or MasterCard at our renovated PERC/Transfer Station.

To our Senior Citizen and Disability discount-eligible customers, we're taking

the application hassle off your shoulders. Starting first thing in January, there will be no more forms to fill out. If you qualify for the City's Senior or Disability tax break, then you qualify for our service discount - plain and simple.

These are exciting times for us, and I'm eager to welcome what great things lay ahead for the PMUA and Plainfield community. As we transition into the New Year we hope to continue receiving positive reinforcement from the community we serve. On behalf of the entire PMUA family, we thank you for your support, encouragement, and wish you all a safe, healthy and happy Holiday Season and New Year.

For the latest PMUA news, initiatives, and announcements visit us at www.pmua.info

...front page story cont'd

No-Charge E-Waste Drop-Off

Once per quarter, on the 5th Wednesday of months February, May, August and October, customers may bring E-Waste to the PERC/Transfer Station for disposal at no charge. (Note: E-Waste is still accepted at the PERC/Transfer Station, Monday-Saturday during normal business hours.)

We are truly moving into a new era for the PMUA and the community we serve. With bright minds and eager, dedicated spirits at the helm and foundation of the Authority, the future is looking brighter with each step forward into a new day.

New Blue Recycle Cans Around Town



Above: New public recycling containers

Walking around Plainfield's commercial zones, you may notice new blue recycle containers placed next to the black street cans. Park Avenue, Front Street, East 2nd Street, North Avenue and South Avenue have been the first City streets to receive these cans designated for the disposal of commingled recyclables such as cans and bottles.

The PMUA is working hard to facilitate good recycling habits within the community. With these recycle cans in public areas, we hope to capture more recyclables generated by patrons of the City's numerous shops and eateries.

We urge all Plainfield citizens and visitors to help keep the City clean by keeping litter off the streets.

\$260 ROLL WITH US! NEW \$260 DEAL ON ROLL-OFF CONTAINERS!
For more info contact us at 908.226.2518

2012 Collection Calendar



Holiday - NO Collection
Regular pickup schedules will resume the following workday.



E-Waste Drop-off at PERC/TS
E-Waste accepted at Transfer Station (TVs, computers, cell phones, etc)

GARBAGE

Zones: 2, 3, 4, 6, 7

Zones: 1, 5, 8, 9, 10

RECYCLING

Paper Products: (newspaper, cardboard, junk mail, etc.)

AND

Co-mingled: (cans, bottles, plastic, glass, food & beverage cartons/containers)

ALL ZONE

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| 29 | 30 | 31 | | | | |

| FEBRUARY | | | | | | |
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| JUNE | | | | | | |
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| DECEMBER | | | | | | |
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NEW IMPROVEMENTS!

Recyclables collection EVERY Wednesday
PLUS...5th Wednesdays FREE E-Waste drop-off at the PERC/Transfer Station

Recycle Collection

PMUA now accepts cardboard liquid food/ beverage containers in the recycle collection.

(See photo to the right for examples)



GET THE LATEST NEWS FROM PMUA! FOLLOW US ON FACEBOOK AND TWITTER
www.facebook.com/PlainfieldMUA & www.twitter.com/plainfieldmua



PMUA NOTICES

- PMUA Board Meetings: PMUA will hold its next two regularly scheduled Board Meetings on 1/10 (following a 6:00 pm public rate hearing) & 2/14 at 6:00 p.m. at PMUA Headquarters 127 Roosevelt Avenue.
- E-Waste Drop-Off at PERC: Once per quarter on the 5th Weds. of the month you can drop off your E-Waste at no charge at the Rock Avenue Transfer Station.
See PMUA Website for details.
- **E-Waste is no longer accepted in bulk waste pick-ups.**
- Due to the holidays, garbage collection is suspended on December 26th, January 2nd,

Missing Containers

PMUA Inspections reports that 35 96-gallon black garbage carts have gone missing, taken from the curb on collection day since October 1st. The area where the largest amount of thefts has occurred has been zone 2, Myrtle Avenue on the west end of the city.

If you find a cart or see one in a place it should not be, please call PMUA Inspections Department at 906-226-2518 ext. 429 to report the location of the cart. We appreciate your attention and any assistance you can provide in retrieving missing carts.

Community Groups

Are you a member of a community group, neighborhood block association, or a member of a church in Plainfield? How about a teacher, troop leader or a facilitator of children's programs? If so, we welcome the opportunity to come speak to your group. Let us share information on our services and provide tips on recycling. We'll personalize our presentation based on your individual needs. Call the PMUA at 908-226-2518 and ask for Public Information or e-mail reachpmua@pmua.org to set up a visit.

P M U A MISSION



To Safeguard our Public Health...

Enrich our Environmental Quality of life...

Regulate, Promote and Encourage responsible actions for a cleaner, litter free city...

Invest in Improving our Infrastructure...

By Providing and Managing environmentally friendly, comprehensive and cost-effective collection, transport, recycling, treatment and disposal services for municipal solid waste materials and sanitary sewer.

PMUA BOARD OF COMMISSIONERS

Harold Mitchell - Chairperson
Tracey Brown - Vice Chairperson
Carol Ann Brokaw - Secretary
Alex Toliver - Treasurer
Eugene Dudley - Commissioner

PMUA EXECUTIVE BOARD

Duane D. Young - Executive Director
James Perry - Chief Financial Officer

BILLS MAY BE PAID AT THE FOLLOWING LOCATIONS:

PMUA Headquarters
127 Roosevelt Avenue

Rapp's Pharmacy
611 Park Avenue

FORM OF PAYMENT ACCEPTED:

CASH (Rapp's Pharmacy ONLY)
CHECK
(Personal, Bank or Electronically Issued)
MONEY ORDER

PAYMENTS CAN ALSO BE MAILED TO:

P.O. Box 416829
Boston, MA 02241-6829

Please use return envelope for accurate payment processing.

- OR -

PMUA Headquarters
127 Roosevelt Ave.
Plainfield, NJ 07060

As of December 31st 2011, payments or other mail sent to the old P.O. Box address in Newark, NJ, will be returned to sender by the USPS. Please be sure that your return envelope is addressed properly to avoid any delays in payment receipt and processing.